

## ContiConnect 2.0: Predictive Maintenance Delivers Greater Efficiency

- **New platform: ContiConnect Standard introduced – ContiConnect Advanced in development**
- **Next generation of sensors under development: broader range of data ensures process optimization in tire maintenance**
- **Increased digitalization and sustainability for fleets**

Hanover, July 28, 2022. The haulage industry is facing greater cost pressures than ever before. Highly efficient fleet management is therefore essential for logistics companies to be successful in an extremely competitive marketplace. Continental is introducing its upgraded ContiConnect tire management solution to serve its customers better with a comprehensive tire asset management offering. This system provides made-to-measure tools designed to make fleet management efficient, convenient, sustainable and future-focused. Continental will provide both a Standard package for tire pressure and temperature measurement and, at a later date, an Advanced version capable of capturing a range of additional data such as tread depth and tire condition.

### **Predictive maintenance and data-driven tire diagnostics**

In early 2022 Continental began the process of transferring the existing customer base to the new system. "With the successful migration of existing customers to the revamped ContiConnect, we have laid the foundations for future-focused tire asset management," says Ralf Benack, Head of Fleet Solutions EMEA at Continental. "The new On-Site App brings ContiConnect 2.0 directly to the user's smartphone, making it much more user-friendly. The Driver App, On-Site App and new web portal mean Continental offers exactly the right solution for every purpose and every user," explains Benack.

Haulage companies will benefit from higher fleet efficiency, reduced costs and time savings, as they can proactively schedule maintenance work and workshop visits. This helps to prevent unforeseen breakdowns and stops them having to take trucks off the road. There is another advantage too: "Since ContiConnect enables better tire maintenance, fleets can save fuel and avoid early tire replacement and on-road breakdowns, leading to a reduction in CO<sub>2</sub> emissions," continues Benack.

### System increases planning reliability for processes

ContiConnect 2.0 has already proved itself in practical trials with selected customers. “The new portal is clearer and simpler to interpret, and the issues are displayed more explicitly,” says Paul Broker, Fleet Engineering Director at G.Webb. “That’s great for us in a busy office. We’re able to extract the vital information that we need quickly and pass this through to the workshop to begin repair preparations. It seems like a simple improvement, but it has a massively practical benefit for us.” G.Webb is a UK bulk haulage firm based in Cambridgeshire. As a long-time beneficiary of the Continental Digital Solutions range, the company had the practical knowledge and experience to support Continental in a critical stage of the system’s development. “The Continental Digital Solutions package has transformed the way we work,” adds Broker. For example, there is much more predictability in workshop loading. “We rarely get blowouts now, where once it was a frequent occurrence.” Adding more data about tread depths, remaining mileage and general rubber condition will further improve working processes.

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**Continental** develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2021, Continental generated sales of €33.8 billion and currently employs over 190,000 people in 58 countries and markets. On October 8, 2021, the company celebrated its 150th anniversary.

The **Tires group sector** has 24 production and development locations worldwide. Continental is one of the leading tire manufacturers with more than 57,000 employees and posted sales of €11.8 billion in 2021 in this group sector. Continental ranks among the technology leaders in tire production and offers a broad product range for passenger cars, commercial and special-purpose vehicles as well as two-wheelers. Through continuous investment in research and development, Continental makes a major contribution to safe, cost effective and ecologically efficient mobility. The portfolio of the tire business includes services for the tire trade and fleet applications, as well as digital management systems for tires.

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ContiConnect 2.0: for predictive maintenance and data-driven tire diagnostics



Continental\_PP\_Ralf Benack

Ralf Benack, Head of Fleet Solutions EMEA,  
Continental



Paul Broker, Fleet Engineering Director at G.Webb

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