



Warranty extension up to 10 years

For all Continental agricultural tires*

Basic Coverage

Applies in case of failures making tire unusable due to manufacturing defects or defects in material. In this case, Continental supports the new purchase of an identical Continental tire according to the adjacent matrix up to 10 years. The maximum reimbursement is limited to the percentage of usable tread depth remaining, measured at the lowest point.

Calculation examples:

Age of tire maximum three years, 90 % residual tread depth
→ 80 % Conti participation because of age of tire

Age of tire maximum five years, but only 30 % residual tread depth
→ 30 % Conti participation because of residual tread depth

Stubble Damage Coverage

Applies in case of failures making tire unusable due to stubble damage. In this case, Continental supports the new purchase of an identical Continental tire according to the adjacent matrix. The maximum reimbursement is limited to the percentage of usable tread depth remaining, measured at the lowest point.

Field Hazard Coverage

Applies in case of failures making tire unusable due to unanticipated and not deliberately initiated incidents, such as damage or puncture of the tire by foreign objects. In this case, Continental supports the new purchase of an identical Continental tire according to the adjacent matrix. The maximum reimbursement is limited to the percentage of usable tread depth remaining, measured at the lowest point.

Tire Age	Equity Share
1st year	0 %
2nd year	10 %
3rd year	20 %
4th year	30 %
5th year	40 %
6th year	50 %
7th year	60 %
8th year	70 %
9th year	80 %
10th year	90 %

Tire Age	Equity Share
1st year	25 %
2nd year	50 %
3rd year	75 %

Tire Age	Equity Share
1st year	50 %
2nd year	75 %

 Warranty Share of Continental  Equity Share of Customer

*For all Continental agricultural tires manufactured since August 1, 2017 with existing production code and the "Engineered for Efficiency" logo. Further information on the warranty conditions is available on the reverse side. For more information or for claiming the extended warranty, please contact your tire dealer.

Definition of the warranty extension, scope and limitation

This warranty extension is a voluntary warranty promise beyond the scope of the statutory warranty obligation for certain types of damage and failure which render the tire unusable. It applies only for original Continental agricultural tires manufactured after August 1, 2017 and bearing the "Engineered for Efficiency" logo as well as an intact manufacturing date/DOT code and which are used exclusively as intended.

Intended use for Continental Radial agricultural tires includes, for example, normal work in farming, grassland management, livestock farming and use on the road some of the time, but not work such as including but not limited to: forestry work, use on construction sites, transport work on the interstate highway or industrial use. For additional notes and information on the product specifications and the intended use of the Continental agricultural tires, please refer to the technical data sheets, data manuals or product brochures.

This warranty extension only applies to the first purchaser of the respective tires or to owners of new vehicles which are equipped with the corresponding new tires by the manufacturer and is not transferable to third parties. It only applies to tires that have been purchased from Continental tire dealers or that have been installed as OEM equipment by a vehicle manufacturer on the vehicle used by the customer.

The applicability of the present warranty and adjustment policy is limited exclusively to customers who purchased tires within EMEA region.

Tires where their manufacturing date or DOT code have been partially or fully removed or tires that have already been marked otherwise as assessed, accepted or not accepted are excluded from the warranty.

Type of warranty services

Recognized warranty services from this warranty extension are granted exclusively as percentage discounts on the current dealer purchase price for the repurchase of an identical Continental agricultural tire to the Continental tire dealer in accordance with the annual scale printed overleaf for the respective type of damage. If the percentage of the residual tread depth of the damaged tire is below the discount calculated according to the tire age, the maximum discount is reduced to the percentage of the residual tread depth.

Alternatively, Continental may choose to repair the tire or to reimburse the corresponding repair costs as warranty service.

The pure tire mounting costs are still reimbursable at fixed rates within the first year of operation of the tires within the framework of Basic Coverage damage.

Period of validity of the warranty extension

This warranty extension applies for a maximum of 10 years for Basic Coverage, a maximum of three years for stubble damage and a maximum of two years for damage covered by Field Hazard Coverage, starting with the production week shown on the tire sidewall. If the customer can present proof of purchase for the corresponding tire without any doubt, the warranty extension can be calculated or extended accordingly from the date of purchase in the event of damage. For this purpose, the damaged tire should be clearly designated in the proof of purchase (e.g. by naming the individual tire barcode number), or the production week/DOT code of the purchased tires must be shown in the proof of purchase.

Basic Coverage, Stubble Damage Coverage and Field Hazard Coverage

Basic Coverage applies in case the tire has become unusable due to manufacturing defects or defects in material. The maximum discount rate for complaints recognized in this category is 100 % in the first year and is reduced by 10 % per year, so that in the 10th year of operation a maximum of 10 % discount will still be granted, provided that the percentage of residual tread depth is not less than the percentage discount rate based on the tire age. If the residual tread depth is less, at most the remaining percentage of the residual tread depth will be offset as a discount.

Stubble Damage Coverage applies in case the tire has become unusable due to the effects of stubbles. The maximum discount rate for complaints recognized in this category is 75 % in the first year after production of the tire, 50 % in the second year and 25 % in the third, provided that the percentage residual tread depth of the defective tire is still at least equal to the percentage of the discount rate. Otherwise, at most a discount based on the percentage of the residual tread depth is granted. In the case of particularly resistant or firm stubble, the tire operator shall take and demonstrate measures to minimize the risk of stubble damage, such as driving between rows with adapted track width and the use of stubble crushers, to claim stubble damage in this category. Field Hazard Coverage applies in case the tire has become unusable due to unforeseeable or not negligent external influences. The maximum discount rate for complaints recognized in this category is 50 % in the first year after production of the tire and 25 % in the second year, provided that the percentage residual tread depth of the defective tire is still at least equal to the percentage of the discount rate. Otherwise, at most a discount based on the percentage of the residual tread depth is granted. Discount refunds in this category can only be refunded if the operator of the tire minimizes all obvious risks of damage before the damage occurs.

Exclusion of damage compensation after this warranty extension

The following is not covered by this voluntary warranty extension:

- Tire defects or damage resulting from (traffic) accidents, collisions, misuse or damage to the tire accepted as acceptable use of the tire, including, but not limited to, punctures, cuts, bulges, scratches, separations, carcass break or bracing ply break or excessive wear.
- Tire damage or defects caused by tire pressure unsuitable for the application, incorrect use, overloading, excessive speed, (snow) chains, spikes, fire or other extreme temperature influences
- Tire damage or defects due to incorrect or improper mounting or unmounting, transport, use together with incorrect, impermissible or damaged wheel or rim (elements), wheel or track misalignments (also in the case of tires on the vehicle other than the one under complaint), improper storage, chemical influences or contamination or other environmental influences and natural disasters.
- Tire damage or defects caused by the use of unsuitable inner tubes, non-approved rims, broken or kinked wire bead or intentional alteration of the tire's visible or invisible characteristics
- Tire damage or defects that could have been prevented by correcting minor deficiencies or prior damages
- Tires where their original technical or mechanical properties have been altered without the express approval of Continental beyond the common intended use of agricultural tires
- Tires that are filled or ballasted with liquids, solids or materials without the express approval of Continental may be partially or fully excluded from this warranty extension
- Tires that were already repaired or retreaded
- Premature, uneven or excessive tread wear, since it is affected by many causes.
- Aging and surface effects such as ozone cracks or weather impact that allow for the safe continued use of the tire
- Optical deficiencies, scratches and minor cuts that do not limit the safe continued operation of the tire or its operating quality and performance
- Complaints concerning a (gradual) air loss not caused by punctures or other mechanical damage must be made within the first 5 % of tread wear or within the first six months after initial mounting.

Not eligible for reimbursement under this extended warranty are, without being limited to, any other extra expenses or idle time of persons and machinery, secondary or consequential damage to tires or machinery caused in connection with tire damage, as well as, without being limited to, any other possible taxes, levies, service charges or other consequential costs incurred in connection with tire damage or a complaint.

Assertion and handling of a complaint within the scope of this warranty extension

This warranty extension is limited to the offer of voluntarily defined additional services by Continental as an expression of long-term customer loyalty in the event of tire damage that is not covered or only partially covered by the statutory warranty obligations of the country of destination. It does not release Continental or the customer from the statutory provisions, regulations and obligations regarding warranties, product liability and maintenance of operating safety, which continue to be valid in their entirety.

The assertion of a complaint within the scope of this warranty extension must be made in written form by the end customer via an authorized Continental tire dealer or, in the case of tires delivered from the factory, via the service partner of the vehicle manufacturer from whom the vehicle with the tires under complaint was purchased, on presentation of proof of purchase that clearly shows the corresponding tire and the date of purchase. The Continental claim-form must be filled in and signed by the end customer for processing the complaint. The tire that is the subject of the complaint must be made accessible to the Continental employee for assessment. The customer is responsible for all costs of mounting, fitting tools and equipment, transports, taxes, fees, small parts, etc. Complete or percentage-based reimbursement for the new purchase of an identical Continental agricultural tire is made, after recognition or approval by Continental, as a credit to the tire dealer. Positive recognition of a complaint is by no means to be construed as admission of guilt on behalf of Continental. Continental further reserves the right to offer individual discount offers to customers in the event of a claim.