



Continental
The Future in Motion



**Agricultural Tires
Limited Warranty & Adjustment Policy
for Continental and General Tire**

January 1st, 2019

Limited Warranty

This Limited Warranty and Adjustment Policy is a promise of replacement under certain specified conditions. It applies to Continental and General brand agricultural tires in normal off highway service that become unserviceable from a warrantable condition (see "What is Not Covered") and does not require the existence of faulty workmanship or materials to qualify. THIS POLICY IS NOT A WARRANTY THAT YOUR TIRE WILL NOT FAIL OR BECOME UNSERVICABLE IF NEGLECTED OR MISTREATED.

Definition

AGRICULTURAL tires are defined as tires whose principal application is for specialized service in other than normal highway operation and which do not bear a mark indicating that they are for highway use under local law. It does not include, among other, Earthmover, OTR, multipurpose or industrial tires.

Eligibility

This Limited Warranty and Adjustment Policy applies only to the original purchaser of the covered tire or for covered tires which are fitted as Original Equipment on an applicable agricultural machine and is not transferable to any other party. It is only valid for tires purchased from an authorized dealer or on Original Equipment and used in the United States and Canada with the original complete serial number molded in the sidewall. Tires marked as "NA", "USED", "NO ADJ", X'd by serial number, cut above or below the serial number, or not bearing a Continental serial number are not eligible for any warranty consideration.

Basic Coverage

Basic coverage under this Limited Warranty and Adjustment Policy covers all Continental and General brand agricultural tires and is effective for sales on or after January 1, 2018 (for tires that were manufactured on or after August 1, 2017). Any tire that becomes unserviceable from a covered warranty condition will, at the option of Continental Tire the Americas, LLC (CONTINENTAL), be repaired or a pro-rata credit will be issued towards replacement with a new Continental or General brand tire.

This credit will be determined by applying the lesser of

- (i) the percentage of actual remaining tread depth (RTD%) of the covered tire, or
- (ii) the maximum credit based on the age (from purchase date) of the covered tire as indicated below.

For Continental branded agricultural tires

0-12 months		100 %
13-24 months		90 %
25-36 months		80 %
37-48 months		70 %
49-60 months		60 %
61-72 months		50 %
73-84 months		40 %
85-96 months		30 %
97-108 months		20 %
108-120 months		10 %

For General Tire branded agricultural tires

0-12 months		100 %
13-24 months		80 %
25-36 months		60 %
37-48 months		40 %
49-60 months		20 %
> 60 months		0 %

The final replacement percentage credit will be multiplied by the dealers' current purchase price in effect at the time of adjustment of a new Continental or General brand agricultural tire (excluding any applicable taxes from purchase date).

Example

15 month old and 30 % worn down - max. credit = 70 % (because RTD = 70 %)

66 month old and 10 % worn down - max. credit = 50 % (because of age)

Stubble Damage Coverage

The Stubble Damage Coverage under this Limited Warranty and Adjustment Policy covers new Continental brand radial agricultural tires purchased after January 1, 2018 (and manufactured after August 1, 2017) and used in normal agricultural service.

If, in normal agricultural service, a covered tire becomes unusable or not repairable due to stubble damage (piercing or erosion due to plants and/or crops), a pro-rata credit will be issued towards replacement with a new Continental a pro rata basis based on the purchaser's then current (at the time of adjustment) purchase price for the covered tire.

Tire age (from purchase date)	Pro-Rata Credit
1st Year 	75%
2nd Year 	50%
3rd Year 	25%

After the end of the 3rd Year, coverage expires.

In order to qualify for Stubble Damage Coverage, the owner-user must use reasonable efforts to reduce Stubble Damage by ensuring that the following actions are taken:

- › Adjust tire spacing to run amid the crop rows
- › Knock down stubble with the help of mechanical devices readily available through equipment manufacturers
- › Run parallel to the rows for the first tillage pass

Field Hazard Coverage

The Field Hazard Coverage under this Limited Warranty and Adjustment Policy covers new Continental brand radial agricultural tires purchased after January 1, 2018 (and manufactured after August 1, 2017) and used in normal agricultural service.

If, in normal agricultural service, covered tire becomes unusable or not repairable due to Field Hazard damage (piercing or blowouts due to hazards commonly encountered in agriculture field settings), a pro-rata credit will be issued towards replacement with a new Continental a pro rata basis (see below) based on the purchaser's then current (at the time of adjustment) purchase price for the covered tire.

Tire age (from purchase date)	Pro-Rata Credit
1st Year 	50%
2nd Year 	25%

After the end of the 2nd Year, coverage expires.

For How Long

Basic Coverage applies to Continental brand agricultural tires for a period of 10 years from the date of purchase and for General brand tire for a period of 5 years from date of purchase.

Stubble Damage Coverage applies to Continental brand agricultural tires for a period of 3 years from the date of purchase.

Field Hazard Coverage applies to Continental brand agricultural tires for a period of 2 years from the date of purchase.

If proof-of-purchase is not available, the warranty period starts with the date of manufacture. The date of manufacture can be determined by inspecting the factory molded serial number.

What is Not Covered

- › Tire damage or failure due to: accidents, collisions, or the result of negligent abuse from road hazards including; but not limited to, punctures, bruises, impact breaks, cuts, cut separations, flex breaks, snags, tread tearing or chunking.
- › Tire damage or failure due to: Improper inflation (so over- or underinflation), misapplication, overloading, operation at excessive speed, running flat, chains or studs, fire or other extreme temperature exposure.
- › Tire damage or failure resulting from: improper mounting, demounting, handling, damaged wheel and rim components, wheel misalignments, improper storage, tire wheel assembly imbalance, mismatching of adjacent tires, chemical or petroleum damage, other environmental influences such as pollution, acid rain or natural disasters. Any use of improper tube, use of improper O-ring, use of non-approved rims, broken or kinked beads, intentional alteration of either the appearance or physical characteristics of the tire.
- › Tire Age - age conditions, such as ozone or weather cracking that does not render the tire unserviceable are considered not adjustable.
- › Air Retention - complaints for tires being incapable of retaining air must be presented within the first 5% of tread wear.
- › Modification - any modification to the tire related to physical characteristics or appearance without express approval of Continental will void this Limited Warranty and Adjustment Policy.
- › Any Added material - the addition of any tire fill, sealants, internal ballasting medium, liquid ballast, solid fill (such as urethane) without the express approval of Continental will void this Limited Warranty and Adjustment Policy.
- › Tires that have been repaired or retreaded are not covered
- › Loss of time, inconvenience, loss of use of vehicle or consequential damage are not covered
- › Claims for short falls in tread wear out are not covered by this Limited Warranty and Policy. Because of variations in equipment, conditions of use and driver habits, Continental does not warrant that any tire will achieve predetermined hours of service.
- › Normal wear and tear or normal deterioration, minor irregularities not affecting the quality or performance, or function of the tire are not covered by this Limited Warranty and Adjustment Policy.
- › Service related charges and applicable federal, state and local taxes are not covered by this Limited Warranty and Adjustment Policy. This Limited Warranty and Adjustment Policy covers agricultural tires used within the published design specifications by Continental. Any use outside of such specifications & applications the tire is not intended for automatically voids this Limited Warranty and Adjustment Policy. Please consult Continental sales & technical representatives, data books and product information leaflets for design and application specification.

CONTINENTAL RESERVES THE RIGHT TO THE FINAL INSPECTION DECISION ON CONDITIONS FOR ALL RETURNED TIRES UNDER THIS LIMITED WARRANTY AND ADJUSTMENT POLICY. THIS LIMITED WARRANTY AND ADJUSTMENT POLICY IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, AND CONTINENTAL EXPRESSLY DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SOME U.S. STATES AND/OR CANADIAN PROVINCES DO NOT ALLOW LIMITATIONS ON THE DURATION OF AN IMPLIED WARRANTY, SO THE ABOVE MAY NOT APPLY TO YOU. TO THE EXTENT PERMITTED BY LAW, CONTINENTAL DISCLAIMS LIABILITY FOR ALL CONSEQUENTIAL, SPECIAL AND INCIDENTAL DAMAGES. THE REMEDIES SET FORTH IN THIS LIMITED WARRANTY ARE THE SOLE AND EXCLUSIVE REMEDIES FOR BREACH OF WARRANTY. SOME U.S. STATES AND/OR CANADIAN PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM U.S. STATE TO STATE OR CANADIAN PROVINCE TO PROVINCE. THIS IS THE ONLY EXPRESS WARRANTY MADE BY CONTINENTAL. NO CONTINENTAL EMPLOYEE, RETAILER, OR DEALER HAS THE AUTHORITY TO MAKE ANY WARRANTY, REPRESENTATION, PROMISE OR AGREEMENT ON BEHALF OF CONTINENTAL EXCEPT AS EXPRESSLY WRITTEN IN THIS LIMITED WARRANTY AND ADJUSTMENT POLICY. IN OBSERVANCE OF U.S. FEDERAL LAW, THIS LIMITED WARRANTY AND ADJUSTMENT POLICY HAS BEEN DESIGNATED A "LIMITED WARRANTY". CONTINENTAL DOES NOT INTEND TO REPRESENT THROUGH THIS LIMITED WARRANTY AND ADJUSTMENT POLICY THAT TIRE FAILURES CAN OR CANNOT HAPPEN.

Continental's Obligations

Replacement of eligible tires will be made by the authorized Continental brand tire dealer where you purchased your tires or by an alternate authorized tire dealer or vehicle dealer. Continental will replace the tire pursuant to the terms of this Limited Warranty and Adjustment Policy.

Owner's Obligations

To make an eligible claim under this Limited Warranty and Adjustment Policy, the owner must present a claim, as instructed herein, with the tire to an authorized Continental or General brand tire dealer and allow inspection by Continental or its representative. For the nearest authorized Continental or General brand tire dealer, consult the Continental brand internet address(es), or the 877 telephone number(s) shown on the back of this Limited Warranty and Adjustment Policy. Owner must present an original tire sales receipt and proof-of-purchase indicating the date of purchase. Owner will be required to sign the Continental Limited Warranty Complaint Form or dealer replacement sales receipt. Owner is responsible for paying all applicable taxes charged by the authorized servicing dealer and is also responsible for paying shipping, local tire disposal fees, and any parts or service regardless of mileage or months of service. This includes payment for tire rotation, alignment, towing, road service, valve stems and tire repair. Owner is responsible for maintaining proper tire air pressure and for proper maintenance of the tire.

To obtain warranty service please contact
your local Continental Agricultural dealer or
your Continental sales representative.

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